

AVON AND SOMERSET CONSTABULARY

NOMINATED NEIGHBOUR SCHEME



IF YOU'RE UNSURE, DON'T OPEN THE DOOR

The Nominated Neighbour Scheme is designed to keep you safe when someone you don't know or expect, comes to your door. It can help you to decide who is allowed in your home.

If you want to be part of the scheme please ask a trusted neighbour, relative or friend to be your nominated neighbour. If you have one, your Neighbourhood Watch Co-ordinator may be able to help you with this.

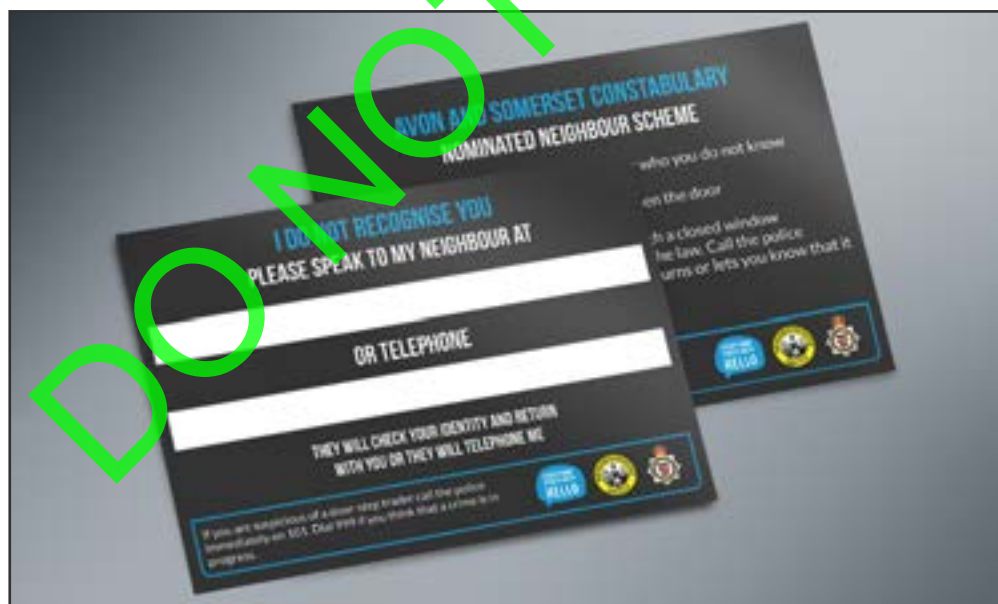
If you are suspicious of a door-step trader call the police immediately on 101. Dial 999 if you think that a crime is in progress.





HOW TO USE YOUR CARD

- Once someone has agreed to be your nominated neighbour, write their house number or telephone number on the attached card.
- Keep your card near your front door but **DO NOT** leave it displayed in a window.
- When someone knocks on the door, see if you recognise the caller before opening it. Look through a spy hole in the door or through a closed window.
- If you don't recognise the caller, show them your card through a closed window near the door.
- If the window is too far away, you may need to show them your card at the door. **ALWAYS** use your doors safety chain before opening your door. Allow enough time for them to read the card and then shut your door and lock it. **DO NOT LET THEM IN.**
- Telephone your nominated neighbour if you can and tell them about your caller.
- **DO NOT** let the caller in unless they return accompanied by your nominated neighbour.



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