

How does it work?

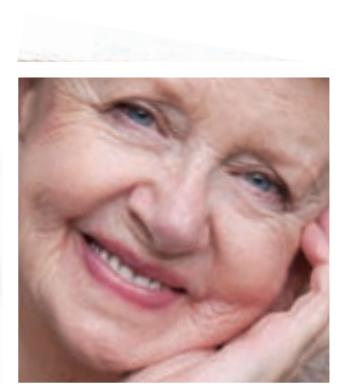
After you have applied the *community trigger*, we will check that your case meets the criteria:

- 1) Three reports by the same person within six months
or, five reports involving the same location, culprit or problem from more than one individual or group within six months
- 2) **Trigger application made in a reasonable time – allowing time for action to have been taken.**

You'll be contacted about your application within three days.

If you have been successful in applying the trigger we'll let you know what happens next within seven days, and we aim to let you know the outcome within three weeks.

The community trigger does not replace individual agencies' complaints processes.



Have you reported

Anti-Social Behaviour?

Feel like
nothing's happening?

Use the
Community Trigger

to make sure

**your
voice is heard**

Call 101
for a large text version





What is anti- social behaviour?

It can be any behaviour which makes you feel harassed, alarmed or distressed, and can affect anyone, including community groups and businesses.

Graffiti, littering, damage to property, noise, street drinking and people hanging around outside shops or homes causing a nuisance, can all be reported as anti-social behaviour to the council, police or housing providers.



What is the community trigger?

The community trigger is for you if you feel that no one is dealing with the anti-social behaviour problems you are experiencing.

If you have already reported the problem to the council, police or housing provider, the community trigger is a way for you to ask the agencies to review your case. It will make sure we continue to work together to try to solve the problem.



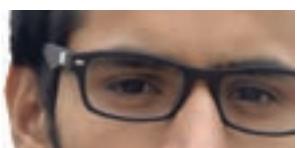
How to use the community trigger

It doesn't matter which organisation you have reported the problem to previously, if you want to use the community trigger use the details below.

Fill in the online form at:
www.n-somerset.gov.uk

Write to:
CSDAT - North Somerset Council
Post Point 16, First Floor,
Town Hall, Weston-super-Mare
BS23 1UJ

Call 01934 426752
and say you want to use the Community Trigger



I feel intimidated
by street drinkers



Rubbish is left in
the playground



My shop windows
get smashed



Our bins are set
on fire



Drunks urinate in
my doorway



Car stereos keep
me awake



I get graffiti on
my wall