

# Lighthouse Victim and Witness Care

During every interaction with a victim of crime or anti-social behaviour, consider whether they are...

**VULNERABLE**  
**INTIMIDATED**  
**PERSISTENTLY**  
**TARGETED**

Vulnerable, intimidated or persistently targeted individuals (VIPs) and victims of serious crimes need special care to help them recover from their experience. Lighthouse, our new victim and witness care service, will guide them from first point of contact, through the investigation and the criminal justice process.

You must refer all VIPs or victims of serious crimes to Lighthouse through Guardian - no matter what stage of the process they're at.



**LIGHTHOUSE**  
Victim and Witness Care