

# Criminals target the elderly and vulnerable!

Help us target rogue traders and doorstep crime

Always **call 999** if you think a crime is in progress

**Call 101** if it's not an emergency

[www.avonandsomerset.police.uk](http://www.avonandsomerset.police.uk)



**We know you don't want to pry or patronise your customers but...**

- Is this transaction suspicious?
- Is it an overly large or out of the ordinary withdrawal?
- Is the customer with somebody – is it possible they are being pressurised?

**Could you:**

- Chat to the customer – tactfully enquire why the cash is needed. "Are you having work done?"
- Point out the dangers of carrying large amounts of cash
- Discourage the customer from drawing out cash and point out other ways of paying for goods
- Ask if you could call Trading Standards or the police for advice
- Try and ensure the customer and anyone they are with are caught on CCTV
- Try and identify the vehicle they arrived in
- Call the police on 999 while they are still in the building

CJ132\_03/2016

